## Cambridge IGCSE™

#### **INFORMATION & COMMUNICATION TECHNOLOGY**

Paper 2 Document Production, Data Manipulation and Presentations

0417/02 **October/November 2021** 

MARK SCHEME

Maximum Mark: 80

Published

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the October/November 2021 series for most Cambridge IGCSE™, Cambridge International A and AS Level components and some Cambridge O Level components.

#### **Generic Marking Principles**

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

GENERIC MARKING PRINCIPLE 1:

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

GENERIC MARKING PRINCIPLE 2:

Marks awarded are always whole marks (not half marks, or other fractions).

GENERIC MARKING PRINCIPLE 3:

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit is given for valid answers which go beyond the scope of the syllabus and mark scheme, referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

GENERIC MARKING PRINCIPLE 4:

Rules must be applied consistently, e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

GENERIC MARKING PRINCIPLE 5:

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

GENERIC MARKING PRINCIPLE 6:

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

Automated page number centre aligned 1 mark

# Vocational Education and Training

1

	Quarterly Newsletter
Title – above subtitle, entered accurately VE-title style seen modified (EV3), all formattin (sans-serif, 22pt, bold, italic, centre, 0pt before spacing)	e/after, single line
Apprenticeship Update	A recent business survey found that employers
During the current a total of 814,800 people are	Columns
participating enticeship, with 375,800	training app Section break – applied to correct text 1 mark
Subheadings (4)VE-subhead style applied consistently to all matches style defined in EV21	mark 2 columns, 1 cm column spacing 1 mark tion to the business during their training with a further third reporting that
changes in the funding system. Statistics show that	apprentices added value within their first few weeks
starts at intermediate level and by apprentices aged	or even from the first day. Apprenticeships offer
<ul> <li><sup>25 an</sup></li> <li>are a aged</li> <li>aged</li> <li>appre of ad</li> <li>Chart created using correct data Correct place, within margins Chart title 100% accurate</li> <li>Sector labels display level and percentag All chart data fully visible, no overlap, no</li> </ul>	
steadily increased of the first	Basic Skills
time advanced lev ship starts outnumbered those at inte revel.	The UK ranks in the bottom four OECD countries for literacy and numeracy among young people.
Apprenticeship Starts 2019/2020	Other countries have seen an improvement in basic
Higher Level Intermediate Level	skills across successive generations as employers invest more in these skills. Almost every other developed country has been more successful in building a skilled workforce, leaving the UK

Over half of the apprenticeship starts were in the sector areas of Business Administration and Law (30%) and Health, Public Services and Care (24%), followed by Engineering and Manufacturing Technologies (16%), and Retail and Commercial

Advanced

Level 44% The UK ranks in the bottom four OECD countries for literacy and numeracy among young people. Other countries have seen an improvement in basic skills across successive generations as employers invest more in these skills. Almost every other developed country has been more successful in building a skilled workforce, leaving the UK economy at risk of falling behind. Singapore has the highest achieving students in international education rankings with the UK ranked 21 for reading and 27 for maths, behind countries such as Japan, Estonia, Finland and Vietnam. The training and development needs of young people must be addressed to ensure workers are equipped with more than the skills they learnt at school.

H	Footer		re
E	Text Edited by:[space] entered accurately	1 mark	ve
n	Name, centre number, candidate number entered after space, right aligned	1 mark	he

Edited by: Name, centre number, candidate number

industry categories:

Creative Arts and Fashion

Social and Personal Services

Transportation and Logistics

Construction and Building Technology

Information and Communication Technology

Manufacturing and Engineering Technology

2

responsibility of the government and employers to ensure that all apprentices have a basic level of English and maths. Attainment of at least basic level English and maths qualifications is an important part of the apprenticeship programme. For those undertaking a level 3 or higher apprenticeship, it is a requirement that they hold or achieve an approved level 2 qualification in both subjects before they can successfully complete the apprenticeship.

regions. Each skill competition is assessed through a series of tests and projects which are completed over the four days of the competition. The tests are designed by industry experts and incorporate the knowledge, practical skills and attributes valued by employers, including successful completion of tasks set, problem-solving, time management and working under pressure. Competitors are assessed by experts against rigorous international standards

1 mark

1 mark

1 mark

#### Vocational World Cha Bullets

Bullets applied to correct text WorldSkills is a global organisati Dash (-) shaped bullets applied vocational, technological and Bullets aligned left margin, single line space, 0pt space before/after each line, 6pt space after last line education and training. It ai excellence in skills, uplift professional sky standards, and to raise the awareness and status of vocational education and skills training across the world. It advocates the importance of skills in achieving economic growth. It now has 82 member countries and regions covering more than two-thirds of the world's population.

attended, representing 63 member countries and



China topped the medal table for the second The vocational skills world consecutive games with 16 gold, 14 silver and 5 championships are the largest bronze medals. Russia came second (14 golds, 4 olds, 6 Image vocal Image inserted in correct paragraph 1 mark Image rotated 180 degrees (green/Skills is at top) 1 mark skills try 30 Aligned to top of text, left of column, text wrapped 1 mark world. It is a biennial event Resized to 3 cms wide, aspect ratio maintained 1 mark those hosted by a different country. Skilled young taking place in the adjacent skill competition and professionals showcase their abilities and compete demonstration areas. They were also able to get with the best in the world for the chance of winning 200,000 visitors Correct text indented 1cm from both margins 1 mark a prestigious medal ds more virtual External 3-4pt black border applied 1 mark championships also Light grey background fill 1 mark tion to date and leaders in industry, at event neld in Russia that the lan exchange information and best practices regarding year. industry and professional skills education. The 46th WorldSkills Competition The 45th WorldSkills Competition was held in was held in Shanghai, China in Russia. More than 1,350 young professionals

Edited by: Name, centre number, candidate number

September this year.

#### 3

## Apprenticeship Campaign

The new national apprenticeships campaign is now live and runs until the end of December. The campaign aims to make people aware of the changes to apprenticeships and the benefits to individuals and businesses. It targets young people, parents and employers and includes radio, television and digital advertising along with social media activities. A new website provides helpful advice and information as well as access to thousands of apprenticeship opportunities across the country. It is hoped to increase the number of vacancies created by employers and encourage young people to choose an apprenticeship as a high quality career route. Visit our website to find out more about the opportunities available and how apprenticeships can benefit business.

Our next newsletter will be published in December 2021. If you would like to receive a copy make sure you have added yourself to our mailing list. Visit our website to sign up or to check your preference settings.

<b>VE-body style</b> Body style amended - line spacing now 1.5, 6pt space after each paragra	ph 1 mark
(serif, 11, justified, no enhancement maintained) Document complete/paragraphs intact, portrait, columns aligned at top,	
no widows/orphans, list/chart/bordered paragraph not split, no blank page	es 1 mark

			PUBLISHED	2021
<b>Title</b> Correct, 1	00% accurate	1 ma	rk	
		Sort asc	d fields, correct order ending on <i>Training_Provider</i> fits one page, all fields present	1 mark 1 mark t, no field truncation 1 mark
Digital	Work Pro	ogramm	<b>es</b> Name, centre numl	per, ate number
First_Name	Family_Name	Birth_Date	Trainee_Job	Training_Provider
loana	Ali	24/04/2003	IT Software Engineer	Cambridge Micro Digital
Matthew	Cruickshank	15/06/2003	Data Processing Assistant	Cambridge Micro Digital
Julie	Murphy	10/08/2003	IT Business Support	Cambridge Micro Digital
Georgiana	Bibi	02/11/2003	Game Tester	Cambridge Micro Digital
Abigail	Cole	01/01/2003	Game Tester	Digital Focus Training Ltd
Dayita	Singh	19/02/2003	Applications Programmer	Digital Focus Training Ltd
Dexter	Williams	03/12/2003	IT Software Engineer	Digital Focus Training Ltd
Tarquin	Marchant	17/01/2003	Software Developer	Digitalised Solutions Ltd
Sukhpreet	Gupta	10/03/2003	ICT Support Technician	Digitalised Solutions Ltd
Gerald	Hanks	12/05/2003	Digital Applications Technician	Digitalised Solutions Ltd
Heinrich	Koch	13/07/2003	IT Support Engineer	Digitalised Solutions Ltd
Paul	Gillespie	29/09/2003	Software Engineer	Digitalised Solutions Ltd
Salma Charlotte	Begum Balint	28/10/2003 08/12/2003	Multimedia Designer Hardware Technician	Digitalised Solutions Ltd Digitalised Solutions Ltd
Jemma	Foster	24/01/2003	Systems Designer	Edigital Training Services
Shannon	Western	24/05/2003	Graphic Designer	Edigital Training Services
Alan	Hoffmann	12/07/2003	Systems Engineer	Edigital Training Services
Megan	Fossard	26/08/2003	Cyber Security Technician	Edigital Training Services
Benjamin	Joyner	27/12/2003	Database Administrator	Edigital Training Services
Ludivine	, Borodushkina	06/06/2003	Digital Marketer	Elite Digital Training
Gurpreet	Kaur	17/08/2003	Network Administrator	Elite Digital Training
Kayden	Baomer	28/10/2003	IT Business Support	Elite Digital Training
Rajinder	Begum	27/12/2003	Hardware Technician	Elite Digital Training
Connor	Smith	04/03/2003	IT Software Engineer	Progress Digital Skills Training
Joseph	Montgomery	08/05/2003	Data Analyst	Progress Digital Skills Training
Sebastien	Shehab	11/06/2003	Software Engineer	Progress Digital Skills Training
Ryan	Coleman	14/03/2003	Multimedia Designer	Tawara Digital Academy
Lina	Schneider	19/08/2003	Software Developer	Tawara Digital Academy
Camer	Griffiths	30/08/2003	ICT Support Technician	Tawara Digital Academy
lona	Williams	01/12/2003	Systems Programmer	Tawara Digital Academy
Nikita	vain	25/12/2003 31/12/2003	Multimedia Designer IT Technical Support Officer	Tawara Digital Academy Tawara Digital Academy
Ryan		51/12/2003	The reclinical support Officer	
		Bi	ormat/Display: rth_Date displays as day month	
ew record Lin	a Schneider ins	serted only on	ce, does not replace <i>Ryan Cole</i>	e <i>man</i> 1 mark

New record Lina Schneider inserted only once, does not replace Ryan Coleman 1 mark New record 100% accurate 1 mark

#### Select records (32):

Based on trainee table only (no duplicated records) 1 mark Training\_Provider includes the text digital 1 mark Birth Date is in 2003 1 mark

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Namo	contro	number	candidate	number
iname,	centre	number,	canuluate	number

0417/02			Cambridge IGCSE -		ne	www.dyaantieptapers.coaf			
Title Correct, 1 Weekend	00% accurate	1 mark	PUBLIS	1ED	Head % ca	ulated field ling 100% accurate lculated - correct va ayed as % 0dp		1 mark 1 mark 1 mark	
First_Name	Family_Name	Subject	Test_Date	Test_Day	Start_Time	Mark_Achieved	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Result	
Elena	Micu	Mathematics Level 3	19-Sep-20	Saturday	14:58	40	80%	Pass	
Andras	Kovacs	Mathematics Level 2	13-Feb-21	Saturday	11:43	27	60%	Fail	
Leanne	Sutherland	Mathematics Level 2	23-Jan-21	Saturday	15:08	44	96%	Pass	
Thibault	Coulthard	Mathematics Level 2	13-Feb-21	Saturday	13:35	25	54%	Fail	
Wesley	Cowell	Mathematics Level 2	05-Sep-20	Saturday	15:39	41	91%	Pass	
Felita	Rodriguez	Mathematics Level 2	05-Sep-20	Saturday	13:04	26	58%	Fail	
Jaydon Andrew	Clarkson	Mathematics Level 1	31-Oct-20	Saturday	13:41	30	67%	Pass	
Francesca	Jones	Mathematics Level 1	23-Jan-21	Saturday	14:28	45	100%	Pass	
Myra	Khan	Mathematics Level 1	02-Jan-21	Saturday	15:42	29	66%	Pass	
Baek Hyeon	Chong	Mathematics Level 1	03-Oct-20	Saturday	12:16	28	64%	Fail	
Rajinder	Begum	Mathematics Level 1	31-Oct-20	Saturday	13:47	35	78%	Pass	
Waleed	Khoury	Mathematics Level 1	21-Nov-20	Saturday	12:02	31	70%	Pass	
Nikita	Hussain	Mathematics Level 1	17-Oct-20	Saturday	13:20	40	89%	Pass	
Courtney	Sullivan	Mathematics Level 1	26-Sep-20	Saturday	16:31	42	93%	Pass	
Natasha	Blanchard	Mathematics Level 1	19-Sep-20	Saturday	15:34	43	98%	Pass	
Lewis	Burnell	English Level 3 Writing	g 08-Aug-20	Saturday	15:24	31	69%	Pass	
Paul	Davies	English Level 3 Writing	g 01-Aug-20	Saturday	09:25	26	58%	Fail	
Mathias	Ostberg	English Level 3 Writing	g 14-Nov-20	Saturday	13:54	29	64%	Fail	
Mary	Schmidt	English Level 3 Writing	g 05-Sep-20	Saturday	12:49	32	71%	Pass	
Joel	Markham	English Level 3 Writing	g 02-Jan-21	Saturday	11:49	30	67%	Pass	
Liam	Schofield	English Level 3 Readin	g 23-Jan-21	Saturday	17:12	35	78%	Pass	
Lee	Stennett	English Level 2 Readin	g 05-Dec-20	Saturday	15:15	30	86%	Pass	
Jack	Davies	English Level 2 Readin	g 23-Jan-21	Saturday	10:30	27	79%	Pass	
Parminder	Singh	English Level 1 Writing	g 17-Oct-20	Saturday	13:25	30	86%	Pass	
James	Rushton	English Level 1 Writing	g 16-Jan-21	Saturday	13:44	34	94%	Pass	

Select records (40):	
Test_Day is Saturday or Sunday	1 mark
Mark_Achieved is >=25	1 mark

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			<b>Format/Displa</b> Test_Date disp Start_Time dis	olays as dd-M	MM-yy 1 mark 1 mark			
First_Name	Family_Name	Subject	TEST	-rest_bay	- /	rk_Achieved	%_Mark	Resul
Fatima	Begum	English Level 1 Writing	13-Feb-21	Saturday	12:21	25	69%	Pass
Jake	Tuohey	English Level 1 Writing	01-Aug-20	Saturday	16:35	31	86%	Pass
Aaden	Lafferty	English Level 1 Writing	31-Oct-20	Saturday	10:08	32	89%	Pass
Katharina	Schwarz	English Level 1 Writing	22-Aug-20	Saturday	12:07	31	89%	Pass
Spencer	Reed	English Level 1 Reading	02-Jan-21	Saturday	10:44	35	100%	Pass
Mohammad	Bryning	English Level 1 Reading	21-Nov-20	Saturday	13:58	28	82%	Pass
Elena	Micu	English Level 1 Reading	01-Aug-20	Saturday	14:31	33	97%	Pass
Chantelle	Shidane	English Level 1 Reading	28-Nov-20	Saturday	11:48	30	86%	Pass
Charles	Kavanagh	English Level 1 Reading	31-Oct-20	Saturday	10:49	35	100%	Pass
Leanne	Raynard	Mathematics Level 3	14-Mar-21	Sunday	11:04	25	50%	Fail
Abigail	Cole	Mathematics Level 1	14-Mar-21	Sunday	10:59	25	56%	Fail
Sian	Reeves	English Level 3 Writing	14-Mar-21	Sunday	18:48	39	87%	Pass
Tessa	Codling	English Level 3 Reading	14-Mar-21	Sunday	11:25	43	96%	Pass
Wolfgang	Odermatt	English Level 2 Reading	07-Mar-21	Sunday	11:32	26	74%	Pass
Rahmiya	Shafiq	English Level 1 Writing	07-Mar-21	Sunday	13:33	34	97%	Pass
Total tests com	pleted	40					$\frown$	
Number of tes	rrect number of test its value under <i>Sub</i> , ccurate, left of value	iect field, positioned at en	d of report only, o	displayed as i	1 mark nteger 1 mark 1 mark			
	per, candidate numl oter, on every page	ber , no other data displayed	1 mark	Landscape, Fields adjust	lds, correct order one page wide, all b ed to fit with no trun ng <i>Test_Day</i> , desce	cation on any	field 1 ma	ırk ırk

Name, centre number, candidate number

## Task 4 – Mail merge

Master document printed, <i>Name</i> replaces Candidate Name, ID details in foote	r 1 mai
Tawara Digital Academy 7 Whitehaven Way CAMBRIDGE CB9 7CD Tel: 01632 960253 Mobile:07700 900601 Email: enquiries@tda.org.uk	
Date as Postmark	
«Title» «First_Name» «Last_Name» «Add_1» «Add_2» «Add_3» «Post_Code»	
Dear <mark>«Title»</mark> «Last_Name»	
Following your interview last week I am delighted to offer you the position of <mark>«Job»</mark> with Tawara Digital Academy. You will be working within the <mark>«Department»</mark> department and your line manager will be <mark>«Line_Manager»</mark> .	
As we discussed, your employment will commence on Monday, <mark>«Start_Date»</mark> . Your starting salary will be £ <mark>«Salary»</mark> per annum and will be paid monthly by bank transfer. Full medical insurance will be provided through our employee benefit plan. Eligibility for the company retirement plan begins 90 days after your employment commences.	
All new members of staff are required to complete the company Induction Training within the first month of service. This training is designed to facilitate your integration into the company, as swiftly and as smoothly as possible.	
I enclose our welcome package, which outlines our policies and procedures. Please sign to acknowledge receipt and your acceptance of our terms, and return the last page in the envelope provided.	
Please let me know if you have any questions or I can provide any additional information.	
Yours sincerely	
Joseph Learner Human Resources	
Enc	
Merge Fields inserted – Placeholders and <> replaced Fields «Title»   «First_Name»   «Last_Name»   «Add_1»   «Add_2»   «Add_3»   «Post_Code»   «Title»   «Last_Name» in correct position Fields «Job»   «Department»   «Line_Manager» in correct position Fields «Start_Date»   «Salary» in correct position Correct position and spacing for all fields present with punctuation maintained	1 mark 1 mark 1 mark 1 mark 1 mark

	Tawara Digital Academy
	CAMBRIDGE CB9 7CD Tel: 01632 960253
	Mobile:07700 900601 Email: enquiries@tda.org.uk
	Date as Postmark
	Ms Ruby Stewart
	17 Cherry Tree Lane Ipswich
	Suffolk IP5 9ZZ
	Dear <mark>Ms</mark> Stewart
	Following your interview last week I am delighted to offer you the position of <mark>Systems Programmer</mark> with Tawara Digital Academy. You will be working within the Research and Development department and your line manager will be Gurdeep Dasgupta.
	As we discussed, your employment will commence on Monday, 17/05/2021. Your starting salary will be £21460 per annum and will be paid monthly by bank transfer. Full medical insurance will be provided through our employee benefit plan. Eligibility for the company retirement plan begins 90 days after your employment commences.
	All new members of staff are required to complete the company induction training within the first month of service. This training is designed to facilitate your integration into the company, as swiftly and smoothly as possible.
	I enclose our welcome package, which outlines our policies and procedures. Please sign to acknowledge receipt and your acceptance of our terms, and return the last page in the envelope provided.
	Please let me know if you have any questions or I can provide any additional information.
	Yours sincerely
	Joseph Learner
	Human Resources
	Enc
٥r	ge result – correct 4 letters printed –
	by Stewart, Waleed Patel, Harrison Wiesinger, Abigail Buchanan only 1 mark

Τa	awara Digital Academy
	7 Whitehaven Way CAMBRIDGE
	CB97CD
	Tel: 01632 960253 Mobile:07700 900601
	Email: enquiries@tda.org.uk
Date as Postmark	
Mr Waleed Patel	
32 Windsor Gardens Thame	
Oxfordshire OX9 3LP	
Dear <mark>Mr</mark> Patel	
Following your interview last week I Content Administrator with Tawara Services department and your line r	am delighted to offer you the position of <mark>Website</mark> Digital Academy. You will be working within the <mark>Technical</mark> nanager will be <mark>Louie Whitehead</mark> .
salary will be £18500 per annum an	will commence on Monday, 07/06/2021. Your starting d will be paid monthly by bank transfer. Full medical our employee benefit plan. Eligibility for the company r your employment commences.
	ed to complete the company induction training within the s designed to facilitate your integration into the company,
	ich outlines our policies and procedures. Please sign to ptance of our terms, and return the last page in the
Please let me know if you have any	questions or I can provide any additional information.
Yours sincerely	
Joseph Learner Human Resources	
Enc	
Name, centre number, candidate	

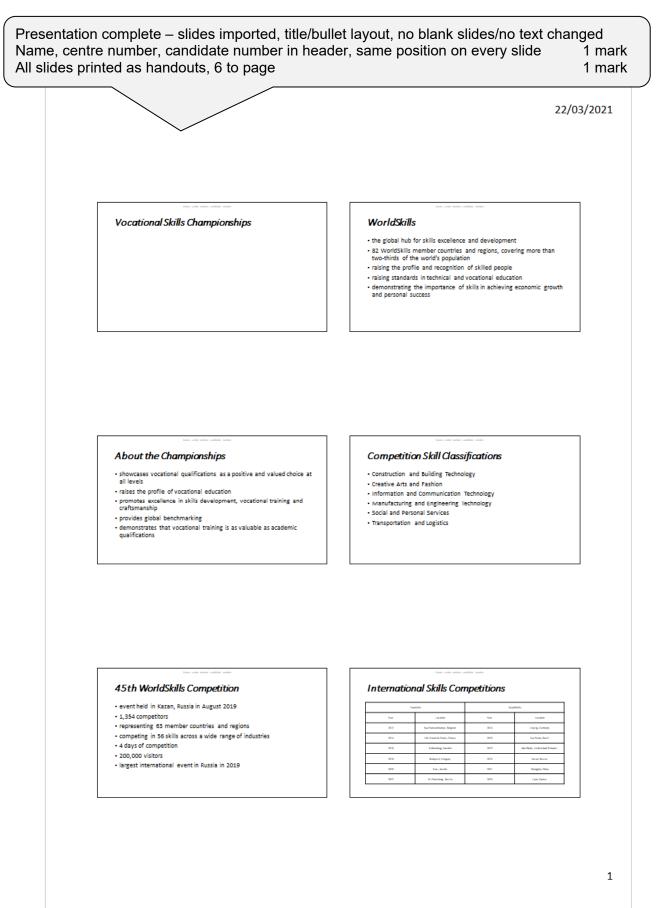
-	<b>Fawara Digital Academy</b>
	7 Whitehaven Way
	CAMBRIDGE CB9 7CD
	Tel: 01632 960253 Mobile:07700 900601
	Email: enquiries@tda.org.uk
Date as Postmark	
Mr Harrison Wiesinger	
18 Chinnor Road Colchester	
Essex	
CO8 5UP	
Dear <mark>Mr</mark> <mark>Wiesinger</mark>	
	ek I am delighted to offer you the position of <mark>Team Leader</mark> ou will be working within the <mark>Accounting and Finance</mark> er will be <mark>Caitlin Akhtar</mark> .
salary will be £ <mark>19870</mark> per annum insurance will be provided throug	ent will commence on Monday, <mark>14/06/2021</mark> . Your starting and will be paid monthly by bank transfer. Full medical h our employee benefit plan. Eligibility for the company fter your employment commences.
	uired to complete the company induction training within the ng is designed to facilitate your integration into the company, ole.
	which outlines our policies and procedures. Please sign to cceptance of our terms, and return the last page in the
Please let me know if you have a	any questions or I can provide any additional information.
Yours sincerely	
Joseph Learner	
Human Resources	
Enc	
ame, centre number, candida	te number

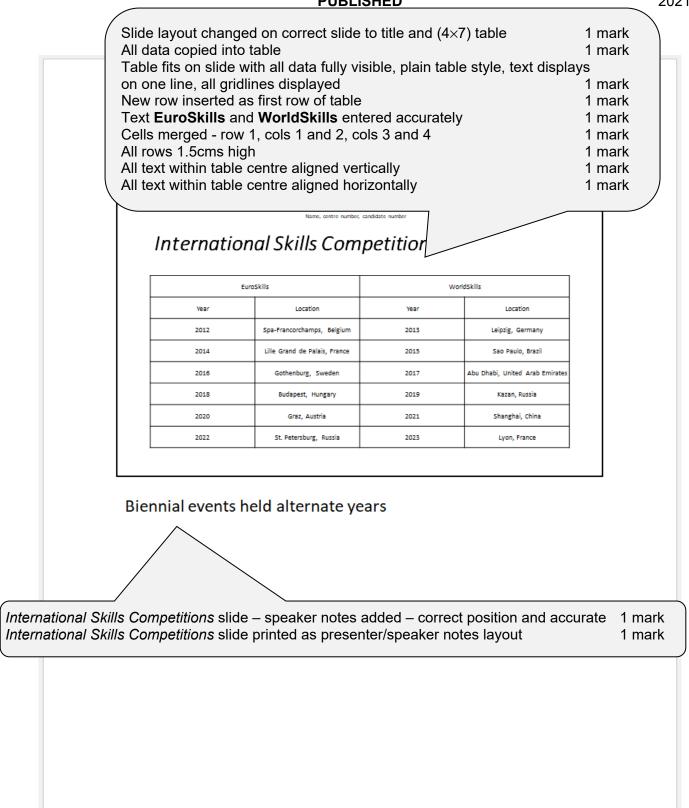
٦

Tawai	ra Digital Academy 7 Whitehaven Way CAMBRIDGE CB9 7CD
	Tel: 01632 960253 Mobile:07700 900601 Email: enquiries@tda.org.uk
Date as Postmark	
<mark>Mrs</mark> Abigail Buchanan 45 Blossom Avenue Gerrards Cross	
Bucks SL9 7PG	
Dear <mark>Mrs</mark> Buchanan	
Following your interview last week I am deligh Engineer with Tawara Digital Academy. You w department and your line manager will be Mat	vill be working within the Technical Services
As we discussed, your employment will comm salary will be $\pounds_{18000}^{18000}$ per annum and will be p insurance will be provided through our employ retirement plan begins 90 days after your emp	aid monthly by bank transfer. Full medical vee benefit plan. Eligibility for the company
All new members of staff are required to comp first month of service. This training is designed as swiftly and smoothly as possible.	plete the company induction training within the d to facilitate your integration into the company,
I enclose our welcome package, which outline acknowledge receipt and your acceptance of envelope provided.	
Please let me know if you have any questions	or I can provide any additional information.
Yours sincerely	
Joseph Learner Human Resources	
Enc	

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#### Task 6 – Presentation





6

#### EVIDENCE DOCUMENT

Step 1 - EVIDENCE 1 File saved as NEWSLETTER with evidence of correct file type 1 mar	k k
NEWSLETTER.docx 02/09/2019 07:57 Microsoft Word Document 20 KB	
Step 3 - EVIDENCE 2	
Modify Style     ? ×       Properties	
Following Baragraph Following Baragraph Follo	iark iark iark
After 6 pt, Style: Show in the Styles gallery Based on: Normal Add to the Styles gallery Automatically update Only in this gocument New documents based on this template Format  OK Cancel	
Step 6 – EVIDENCE 3	
Modify Style       ? ×         Projects       Velocity         Style tor followin       Normal         Style tor followin       Normal         Formatting       Velocity         Velocity       Velocity <tr< th=""><th></th></tr<>	
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