

Cambridge IGCSE™

INFORMATION AND COMMUNICATION TECHNOLOGY

0417/21

Paper 2 Document Production, Data Manipulation and Presentations

May/June 2022

MARK SCHEME

Maximum Mark: 80

Published

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the May/June 2022 series for most Cambridge IGCSE, Cambridge International A and AS Level and Cambridge Pre-U components, and some Cambridge O Level components.

Generic Marking Principles

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

GENERIC MARKING PRINCIPLE 1:

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

GENERIC MARKING PRINCIPLE 2:

Marks awarded are always whole marks (not half marks, or other fractions).

GENERIC MARKING PRINCIPLE 3:

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit
 is given for valid answers which go beyond the scope of the syllabus and mark scheme,
 referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these
 features are specifically assessed by the question as indicated by the mark scheme. The
 meaning, however, should be unambiguous.

GENERIC MARKING PRINCIPLE 4:

Rules must be applied consistently, e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

GENERIC MARKING PRINCIPLE 5:

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

GENERIC MARKING PRINCIPLE 6:

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

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'acht Charter Guide

1 mark

Header

Text in header area, centred

Header text **Tawara Adriatic Charters** 100% accurate 1 mark

ı seas and l one of the most popular destinations for yacht charter in the Mediterranean. The

islands, beautiful beaches and endless shorelines to explore. The crystal blue wal snorkelling, swimming and scuba diving. You can count on a holiday experience

сe

your expectations.

Types of Charter

We of ar three main types of yacht on harter is a yacht rental without c YC-title style applied - matches style defined in EV2 1 mark (sans-serif 34pt, right, bold, italic, single line space, Opt before, 9pt after)

Insurance

Serif, 16pt, bold, italic, centre, 6pt after, 0pt before,

before you travel with us. This should cover all

activities associated with sea travel including

personal liability, cancellation and travel

disruption, money and personal effects, and

medical expenses. All European Union citizens

should carry the European Health Insurance

Card (EHIC). This makes it easier to access

free or reduced cost, state provided medical treatment and medication costs in the

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1 mark

warter yachts are fully insured against ాtal damage. Your personal

YC-subhead modified in EV3, correct formatting applied:

Columns

Section break – applied to correct text 1 mark 2 columns, 1 cm column spacing

> certificate. Bareboat charters offer a truly unique and liberating holiday experience. You have the freedom to plan your own itinerary and explore at your own pace. The Adriatic area provides ideal sailing conditions for those crewing the boat themselves.

An alternative to a bareboat charter is a skippered charter. A professional skipper is hired who takes responsibility for the

provide the best of both worlds as help crew the boat experienced skipper w there to assist and keep bareboat is less expe yacht. A fully crewed ch

looking for maximum d

These boats tend to be larger and more luxurious with additional equipment such as hot tubs, satellite TV and a range of water sport equipment. You decide on the itinerary with a chef to serve the best cuisine and a professional crew to take care of your safety and comfort.

Our flotilla charters offer the freedom of skippering your own vessel with the support of a flotilla crew. A group of yachts sail together accompanied by a lead yacht with a flotilla

skipper and hostess for newly qualified planned and morning the planned route a Flotilla charters

boat, navigation and passengers

Image

Image rotated 180°

Aligned top of text and right margin with text wrapped

limited to the value of the security deposit. At the end of your charter the deposit is refunded subject to there being no claims, damage to the boat or loss of equipment on board.

Image inserted in correct paragraph

~e6l

Subheads (4)

single line spacing

1 mark cted 1 mark arter Resized to 4 cm wide with aspect ratio maintained the 1 mark arty

European Economic Area.

Costs

We want the cost of your charter holiday to be as transparent as possible. Every quote from us will list what is included, compulsory extras and optional add-ons. There are no hidden Our vacht charter prices are

Footer

Automated page number left aligned and name, centre number, candidate number right aligned

Name, centre number, candidate number

@ UCLES 2022 Page 3 of 17

guests in your party. In addition to the cost of the yacht, flights and transfers, there are some extra costs which are not included in the base charter cost. These are payable locally and include:

beach towels

- children's life jackets
- entertainment systems
- food and drink
- fuel for navigation and generator
- local cruising tax
- mooring and harbour fees
- on-board Wi-Fi
- water sports equipment.

If you book a crewed charter with us an Advanced Provisioning Allowance is payable. This is paid at the time of booking and is normally set at 30% of the base charter fee. This allowance is used by the crew to provision the yacht and to cover all extra expenses associated with your charter. If the extra costs amount to less than the APA, then you will be reimbursed the balance at the end of your charter. If the APA does not cover the total extra costs, then the balance must be settled. Some guests choose to leave any APA left over as gratuity for the crew, if they have provided an excellent charter experience.

Mooring

Mooring in the home port on the first and last night of your charter is free of charge. There is ample free parking and the complex is staffed 24 hours a day. Away from the home port mooring fees are widespread and you will need

arged List sorted into alphabetical order 1 mark your Bullets applied to correct data 1 mark the Aligned left margin, single line, arinas Opt space between, 6pt after last item 1 mark well-

> equipped with modern facilities. They are the most expensive option but do offer the best facilities in the form of security, water and electricity supplies, toilet and shower facilities, laundry services, shops and restaurants. Ports are cheaper but usually have limited facilities available. During the summer season demand for moorings often exceeds the available capacity so it is advisable to make an online berth reservation before arrival. The following table gives examples of the daily berthing costs for this summer:

]	Boat Lengt	h
	12m	15m	20m
Branimir Marina	€72	€130	€187
Marina Naupotiri	€85	€96	€159
Marina Vitus	€98	€110	€125
Pavao Island Marina	€74	€90	€115
Port Djurak	€90	€118	€157

At the commencement of your che yacht is supplied with a

basic sup

bread a be suppl One bot

Table

Row 1, cols 2, 3 and 4 merged, text centred 1 mark Column 1, rows 1 and 2 merged 1 mark Grey shading applied to rows 1 and 2 only 1 mark YC-table style applied rows 2 to 7 1 mark (TNR, 10pt, italic, left, single line, 0pt space before and after each row) Table structure maintained, complete, all borders and data fit within column width, data on one line 1 mark 1pt solid gridlines printed, 6pt space after table 1 mark

option. s water cilities. basis. will not supply ashore. lans no ts offer at with

Tawara Adriatic Charters is a highly professional yacht charter company with an unrivalled reputation for service and excellence. We have over 100 charter yachts and are constantly investing in our fleet. When you choose a Tawara Adriatic Charter you can be sure you are sailing in safety and comfort. Our highly skilled staff are dedicated to ensuring every client is well served. Welcome aboard, relax and let us find the perfect solution to guarantee you an unforgettable private yacht charter experience.

Presentation

Document complete/paragraphs intact, portrait, consistent margins, pages and columns aligned at top, no widows/orphans, list and table not split, no blank pages, style formatting maintained space below columns <=6pt 1 mark

2

Name, centre number, candidate number

Cambridge IGCSE – Mark Scheme **PUBLISHED**

Title

Sea Fleet Bookings

Correct 100% accurate 1 mark

Title	First_Name	Last_Name	Telephone	Depart_Date	Depart_Port	Yacht_Name	Length(m)	Days	Day_Rate	Charter_Cost
Mrs	Charlotte	Balint	077009001456	06-Sep-22	Pavao Island Marina	Chelsea Girl	11.97	14	cooc	£12,404
Mr	Andras	Kovacs	077009001916	05-Aug-22	Pavao Island Marina	Calculated	fiold			£12,404
Mr	Paul	Davies	077009002536	26-Jul-22	Pavao Island Marina		neiu 0% accurate		1 mark	£8,860
Mr	Finley	Kosar	077009001111	12-Jun-22	Pavao Island Marina	Charter cos			1 mark	£12,404
Miss	Cachelle	De Luca	077009002117	27-May-22	Pavao Island Marina	Charter cos	t Calculated		I IIIaik	£14,176
Mr	Afreen	Akhtar	077009001816	17-May-22	Pavao Island Marina	Chelsea Girl	11.97	10	£886	£8,860
Mr	Ryan	Copeland	077009001959	07-May-22	Pavao Island Marina	Chelsea Girl	11.97	10	£886	£8,860
Mr	Dylan	Green	077009002832	17-Sep-22	Port Djurak	Della Odissea	14.40	14	£574	£8,036
Mr	Henrique	Madeiros	077009002634	30-Aug-22	Port Djurak	Della Odissea	14.40	10	£574	£5,740
Miss	Georgiana	Bibi	077009003125	24-Jul-22	Port Djurak	Della Odissea	14.40	12	£574	£6,888
Mr	Connor	Johnson	077009003241	06-Jul-22	Port Djurak	Della Odissea	14.40	10	£574	£5,740
Mr	Isaac	Ravenscroft	077009002682	21-Jun-22	Port Djurak	Della Odissea	14.40	15	£574	£8,610
Ms	Monika	Cermak	077009002838	03-Jun-22	Port Djurak	Della Odissea	14.40	10	£574	£5,740
Mr	Vincent	Williamson	077009004325	12-Sep-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,590
Mr	Marius	Baillie	077009003658	17-Aug-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,590
Mr	Jimmy	Rimmer	077009003389	26-Jul-22	Marina Naupotiri	Maisea Anne	14.15	14	£659	£9,226
Mr	Dexter	Williams	077009004767	14-Jul-22	Marina Naupotiri	Maisea Anne	14.15	12	£659	£7,908
Mrs	Rahma	Abdillahi	077009003441	30-Jun-22	Marina Naupotiri	Maisea Anne	14.15	14	£659	£9,226
Mr	Jack	Wheelwright	077009003723	12-Jun-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,590
Mr	Alexander	Henderson	077009003948	25-May-22	Marina Naupotiri	Maisea Anne	14.15	18	£659	£11,862
Mr	Gabriel	Brown	077009004877	10-Sep-22	Branimir Marina	Sea Biscuit	14.15	10	£626	£6,260

Select records (41):

Yacht_Name contains sea 1 mark Days is >=10 1 mark Specified fields, correct order, headings match the data 1 mark Landscape, single page wide, fits 2 pages, all base fields, no truncation 1 mark Sort ascending on Yacht_Name then descending Depart_Date 1 mark

Name, centre number, candidate number

Name, centre number, candidate number displays in page footer, on every page, no other data

1 mark

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PUBLISHED

Depart_Date import DMY and format dd-MMM-yy 1 mark Length(m) stored and presented as 2dp (not rounded) 1 mark Charter Cost and Day Rate values same currency symbol, 0dp1 mark

New record **Ewan Brown** entered once – 100% accurate 1 mark New record - does not replace record *Ramesh Singh* 1 mark

			/						\mathcal{I}	7
Title	First_N	Na /	[/] Telephone	Depart_Date	Depart_Port	Yacht_Name	Length(m)	Days	Day_Rate	Charter_Cost
Mr	Aaron	Coleman	077009004893	21-Aug-22	Branimir Marina	Sea Biscuit	14.15	12	£626	£7,512
Ms	Anna	Fletcher \ /	077009005488	27-Jul-22	Branimir Marina	Sea Biscuit	14.15	10	£626	£6,260
Mr	Ramesh	Singh \/	077009004878	05-Jul-22	Branimir Marina	Sea Biscuit	14.15	14	£626	£8,764
Mr	Ewan	Brown	077009004128	15-Jun-22	Branimir Marina	Sea Biscuit	14.15	<mark>12</mark>	£626	£7,512
Ms	Maya	Thompson	077009005869	15-May-22	Branimir Marina	Sea Biscuit	14.15	21	£626	£13,146
Mr	Jay	Cook	077009007899	19-Sep-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
Mr	Charles	Holden	077009007579	24-Aug-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
Ms	Zoe	Davidson	077009006183	10-Aug-22	Marina Naupotiri	Seabreeze	11.35	14	£370	£5,180
Mr	Ryan	Thornton	077009007869	31-Jul-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
Mr	Adam	Clark	077009008223	19-Jul-22	Marina Naupotiri	Seabreeze	11.35	12	£370	£4,440
Mr	Patrick	Adams	077009007746	10-Jun-22	Marina Naupotiri	Seabreeze	11.35	21	£370	£7,770
Mr	Corey	Cooper	077009006452	23-May-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
Ms	Jade	Tucker	077009007469	07-May-22	Marina Naupotiri	Seabreeze	11.35	16	£370	£5,920
Mr	Tarquin	Marchant	077009009354	24-Aug-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
Mrs	Fatima	Begum	077009008692	23-Jul-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
Mrs	Felicia	Meyer	077009009146	13-Jul-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
Mr	Faizan	Shazad	077009009447	29-Jun-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
Mr	Ivar	Koa	077009008668	07-Jun-22	Marina Naupotiri	Spirit of the Sea	14.15	21	£659	£13,839
Mr	Daniel	Dixon	077009008425	28-May-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
Mr	Bryson	Sutherland	077009008385	14-May-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226

Total bookings 41

Count correct on data (41), in report footer at end of report, integer 1 mark Label **Total bookings** accurate, to left of value 1 mark

Name, centre number, candidate number

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Label headings

28

Yacht Name field correct position, centre aligned, bold,

larger font size on every label 1 mark

Dalmatian Princess

Aqua Calma

Mr Abraham Friedman Mr Luca Galambos

OX1 6LQ TD9 8SQ

Branimir Marina, Italy Marina Naupotiri, Greece

27-Jun-22 09-Jun-22 28 28

Name, centre number, candidate number Name, centre number, candidate number

Palmetto Blues

Bello Vento

Mrs Sophie Gordon Mr Aidan Murphy SO32 3JT SP1 2LQ

Marina Naupotiri, Greece Branimir Marina, Italy

14-May-22 18-May-22 28

Name, centre number, candidate number Name, centre number, candidate number

Bella Donna

Mystical Spirit

Mrs Lily Schofield Mr Logan Richardson SY10 2NU AB41 5FB

Marina Naupotiri, Greece Marina Naupotiri, Greece

04-Jun-22 21-May-22 28

Name, centre number, candidate number Name, centre number, candidate number

Select records (8):

1 mark Days is 28 Depart Country does not include Croatia 1 mark

Freedom Hunter

Serendipity

Miss Rahmiya Shafiq Mr Elias Sutherland TW17 8DS **PA119SJ**

Marina Naupotiri, Gre Branimir Marina, Italy

8 fields left aligned, correct position: 1 mark

Title First_Name Last_Name Post Code

Depart_Port Depart_Country

Depart_Date Days

Correct spacing and punctuation 1 mark Sort ascending of Last Name 1 mark Name, centre number, candidate number bottom left of each label 1 mark Portrait, 2 columns × 4 rows, 8 to page layout, no truncation 1 mark

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Task 4 - Mail merge

 Merge Fields inserted – Placeholders and <> replaced

 Fields «Surname» | «Forename» | «Telephone» | «Enquiry_no» correct position
 1 mark

 Fields «Type» | «Depart_port» | «Country» | «Guests» correct position
 1 mark

 Fields «Cabins» | «Depart_date» | «Days_duration» | «Weekly_budget» correct position
 1 mark

 All fields correct spacing with £ symbol and punctuation retained
 1 mark

wara Adriatic Charters Customer Enquiry

	CUSTOMER DET	AILS	
Surname:	«Surname»	Forename:	«Forename»
Telephone:	«Telephone»		
Enquiry Number:	«Enquiry_no»		
	CHARTER DETA	AILS	
Charter type:	«Type»		
Departure point:	«Depart_port», «Country»		
Number of people:	«Guests»	Cabins:	«Cabins»
Departure date:	«Depart_date»		
Duration (days):	«Days_duration»		
Budget (week):	£«Weekly_budget»		

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be
 enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings
 made within 8 weeks of the departure date must be paid in full at the time of booking
- mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- · our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use
 personal information for marketing or sell to third party marketing companies.

Travel Advisor: Name, centre number, candidate number	Date:	
---	-------	--

Candidate details here replaced with name, centre number, candidate number, master document printed 1 mark

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Result of merge – correct 3 forms printed – Dinanath Chaudhary, Luca Gilbertson, Lawrence Pennington 1 mark

Tawara Adriatic Charters

Customer Enquiry

	CUSTOMER DETAILS		
	O	_	B: "
Surname:	Chaudhary	Forename:	<u>Dinanath</u>
Telephone:	077009001233		
Enquiry Number:	1026		
	CHARTER DET/	All S	
	OHARTER BE II	1120	
Charter type:	Bareboat		
Departure point:	Branimir Marina, Italy		
Number of people:	11	Cabins:	5
Departure date:	26/07/2022		
Duration (days):	17		
Budget (week):	£ <mark>675</mark>		

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be
 enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings
 made within 8 weeks of the departure date must be paid in full at the time of booking
- · mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
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 personal information for marketing or sell to third party marketing companies.

Travel Advisor: Name, centre number, candidate number Date:

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Customer Enquiry

	CUSTOMER DET	AILS	
Surname:	Gilbertson	Forename:	Luca
Telephone:	077009001262		
Enquiry Number:	1555		
	CHARTER DETA	AILS	
Charter type:	Crewed		
Departure point:	Branimir Marina, Italy		
Number of people:	8	Cabins:	4
Departure date:	23/06/2022		
Duration (days):	21		
Budget (week):	£ <mark>825</mark>		

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be
 enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings
 made within 8 weeks of the departure date must be paid in full at the time of booking
- · mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- · our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use personal information for marketing or sell to third party marketing companies.

Travel Advisor:	Name, centre number, candidate number	Date:	
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Customer Enquiry

	CUSTOMER DET	AILS	
Surname:	Pennington	Forename:	Lawrence
Telephone:	077009001314		
Enquiry Number:	1877		
	CHARTER DETA	AILS	
Charter type:	Bareboat		
Departure point:	Marina Vitus, Croatia		
Number of people:	6	Cabins:	4
Departure date:	14/05/2022		
Duration (days):	18		
Budget (week):	£1000		

Customers must be advised:

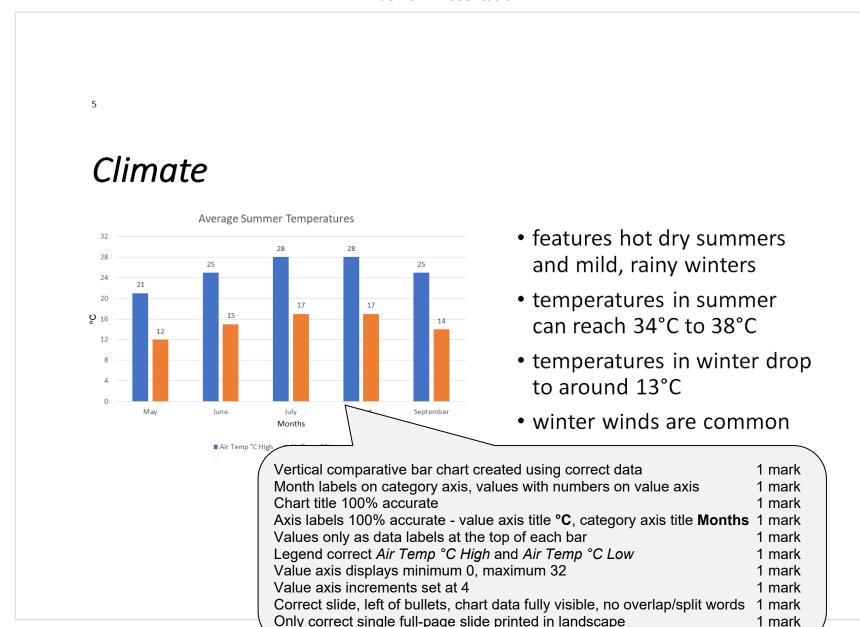
- a deposit of 20% of the total cost of the charter is payable when booking and must be
 enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings
 made within 8 weeks of the departure date must be paid in full at the time of booking
- · mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use personal information for marketing or sell to third party marketing companies.

ntre number, candidate number Date:	avel Advisor: Name	Date:
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Task 5 - Presentation



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Presentation complete – slides imported, consistent title/bullet layout, no blank slides, no text changed 1 mark

Master slide – name, centre number, candidate number

slide number top left 1 mark

Slide 1 changed to Title layout, title larger than subtitle, centred in middle of slide 1 mark

Slide Sea Currents deleted (slide 3 now Location) 1 mark

Tawara Adriatic Charters

Your Guide to the Adriatic

Name, centre number, candidate number

The Adriatic Region

- one of the most unspoilt locations in the world
- · beautiful beaches and coastline
- more than 1,300 islands and islets
- crystal blue waters ideal for snorkelling, swimming and scuba diving
- warm temperatures and calm currents provide perfect seafaring conditions

Name, centre number, candidate number

1

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23/09/2020

Location

- northernmost part of the Mediterranean Sea
- surrounded by the Apennine Mountains and Dinaric Alps
- bordered to the west by Italy and to the east by Slovenia, Bosnia and Herzegovina, Montenegro, Croatia and Albania

Name, centre number, candidate number

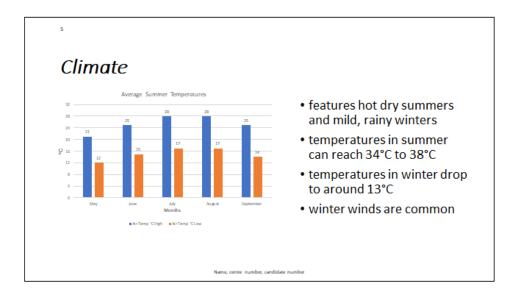
Adriatic Sea

- separates Italy and the Balkan Peninsula
- total area of 53,500 square miles (width 120 miles, length 500 miles)
- average depth is 828 feet, the deepest spot is 4,045 feet
- surface temperature 27°C in summer, 10°C in winter
- · many protected marine areas

Name, centre number, candidate number

2

28/04/2022



Wind and Tides

- tidal range is very small from 30 cm to 60 cm
- prevailing winds in the area are Bora and Sirocco
 - Bora strong northeast wind, brings cold, dry continental air, gusts up to 112 miles per hour
 - Sirocco southeast wind, brings humid, warm air, often carrying Saharan sand causing rain dust
 - vinds often alternate in winter, with an interval of calm

Slide 6:

Original correct 2 lines indented, bullets and text aligned consistently Original bullets changed to dashes with spacing maintained Original correct 2 lines text formatted as shown All 6 slides printed with 2 slides to page

3

1 mark

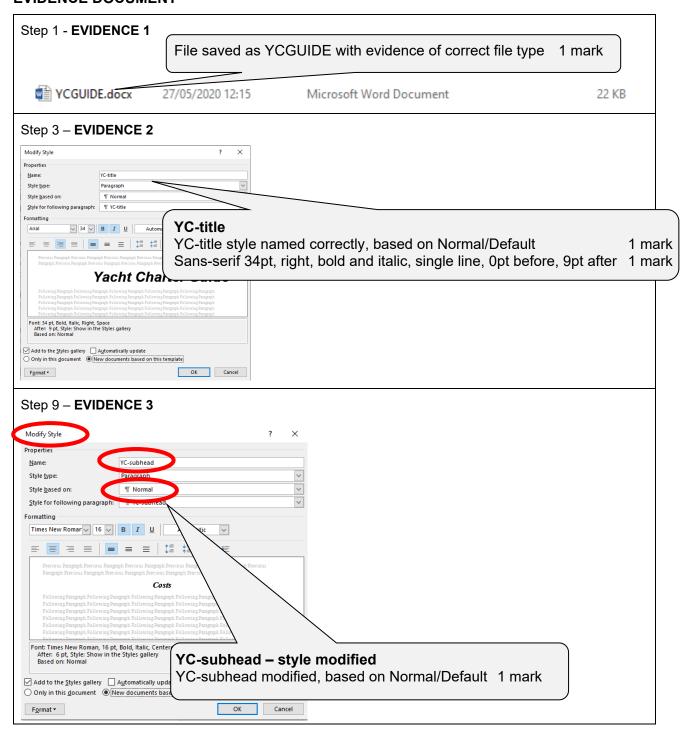
1 mark

1 mark

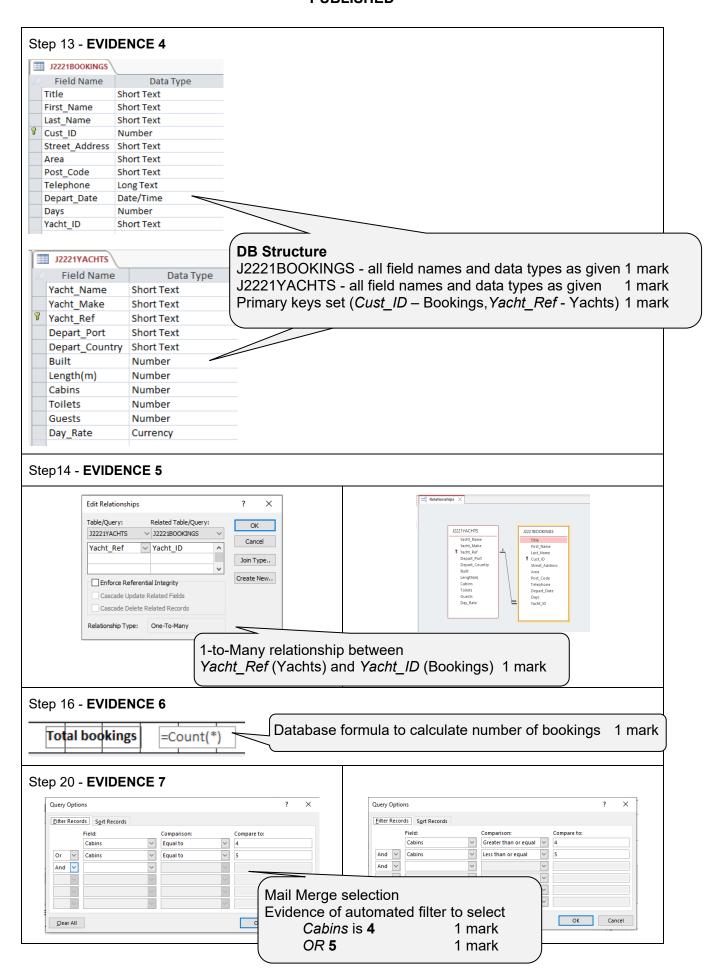
1 mark

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EVIDENCE DOCUMENT



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